



**GENESIS  
INVITATIONAL**

## Frequently Asked Questions

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**Q: Where will the 2024 Genesis Invitational take place?**

A: The tournament will be held at The Riviera Country Club on February 12-18, 2024

**Q: Who is the title sponsor for The Genesis Invitational?**

A: Genesis is the title sponsor of the 2024 tournament.

**Q: How many PGA TOUR professionals are in the field?**

A: With the new changes to the PGA TOUR designated event fields debuting in 2024, we expect between 70-80 players to compete in the 2024 Genesis Invitational.

**Q: What are the benefits of volunteering?**

A: Volunteer perks for The Genesis Invitational volunteers:

- Nike official championship uniform (including golf polo, outerwear piece, hat or visor)
- Complimentary meals on the days that you work as a volunteer
- Complimentary volunteer parking
- Guest ticket(s)

**Q: Will there be a new volunteer uniform for 2024?**

A: No, the 2024 volunteer uniform will be the same uniform worn in 2022 and 2023. Those that did NOT volunteer at the 2022 or 2023 tournament will be required to purchase a new volunteer uniform for the 2024 tournament. Additional uniform apparel will be for sale Thurs.-Sun. during the 2024 Genesis Invitational (sizes limited).

*NOTE – Styles may run small. It is recommended that you order one size larger than usual.*

**Q: Do I need to purchase a volunteer uniform package for 2024 if I volunteered in 2023?**

A: You will have two options to choose from-

Option 1 – Purchase a returning volunteer package that DOES NOT include a uniform and only includes your credentials, parking, and additional guest tickets.

*NOTE- If you need a uniform, you will have the option to purchase the Additional Apparel Package during registration.*

Option 2 – Purchase a new volunteer package that DOES include the same uniform as last year as well as your credential, parking, and additional guest tickets.

**Q: Do I need to purchase a volunteer uniform package for 2024 if I volunteered in 2022?**

A: No, if you volunteered for the 2022 tournament and did not volunteer for the 2023 tournament, you will not be required to purchase a new uniform package for the 2024 tournament.

**Q: Why do I need to pay to volunteer?**

A: The Genesis Invitational is organized and managed by TGR Foundation, a non-profit organization that works under PGA TOUR policies. As a part of the PGA TOUR, our volunteers are required to wear a specific uniform, including a tournament-issued golf polo, outerwear and headwear. The cost of the volunteer package covers the cost of the uniform and helps to offset some of the cost of the food and the volunteer enhancements that are provided for hundreds of volunteers. We work very hard to keep this cost as low as possible each year while making it an exceptional experience to all involved.

**Q: What do I wear with my uniform?**

A: Men can wear any appropriate black pants or shorts. Ladies can wear any golf course appropriate black capris, pants, or knee length shorts or skorts. Please no denim or cargo shorts.



## GENESIS INVITATIONAL

### **Q: When and where is uniform distribution?**

A: Location: The Riviera Country Club 1250 Capri Drive Pacific Palisades, CA 90272

#### Days and Times:

- Saturday, February 3 – 10 am-3 pm
- Sunday, February 4 – 10 am- 3 pm
- Saturday, February 10 – 10 am-3 pm

\*Brought back by popular demand – uniform distribution will be a drive-thru. Volunteers will be required to sign up by selecting one of the three days prior to distribution and must pick up their uniforms on the day chosen.

### **Q: If I can't pick up my uniform on those days where can I get it?**

A: You may send a representative in your place to pick up your uniform. Representatives can select one day to pick up both their uniform package and your uniform package. Please email [genesisvolunteer@tgrfoundation.org](mailto:genesisvolunteer@tgrfoundation.org) if you are not able to pick up your uniform.

### **Q: When and where can I purchase additional volunteer merchandise?**

A: Extra volunteer merchandise will be on sale Thurs.-Sun. of tournament week.

### **Q: Can I be on the same committee in 2024 as I've been on in the past?**

A: Committees are filled on a first come, first serve basis but we always try to give volunteers their first preference when available.

### **Q: I don't see the committee I usually volunteer for on the committee list, where is it?**

A: Carefully review the volunteer committee descriptions, the PGA TOUR is making a concentrated effort to streamline the volunteer committee structure across all PGA TOUR tournaments and have reinvented a handful of committee titles. If you still do not see the committee you desire, it may be full, and you can sign up for the waitlist.

### **Q: When will I receive my committee assignment?**

A: You can expect to receive your committee assignment within one month of registering.

### **Q: Does my committee require training?**

A: All volunteers will be provided training documents prior to the event. Most committees will hold an optional, but highly recommended virtual training session for new and returning volunteers. Most competition support committees including Walking Scorers, Location Based Operators and Ball Spotters have mandatory training sessions. The specific dates and locations for all committees will be announced at a later date.

### **Q: Where is volunteer parking?**

A: Volunteer parking location(s) will be announced at a later date.

### **Q: Do we have to pay for parking?**

A: Volunteer parking is complimentary with a valid 2024 volunteer credential.

### **Q: Will I be able to watch the tournament while I am not volunteering?**

A: Yes, volunteers will be able to watch the tournament before or after their shift. Volunteers will also have complimentary access to the tournament with their credential on days they do not have a shift.

### **Q: I sent in an application to be a volunteer, but now I can't work due to an emergency, etc. Can I get a refund?**

A: Yes, we will provide refunds through January 16, 2024. Please contact the tournament office at 800-752-6736 or [genesisvolunteer@tgrfoundation.org](mailto:genesisvolunteer@tgrfoundation.org) to request a refund.