



GENESIS INVITATIONAL

Frequently Asked Questions

Q: Where will the 2022 Genesis Invitational take place?

A: The tournament will be held at The Riviera Country Club on February 14-20, 2022

Q: Who is the title sponsor for The Genesis Invitational?

A: Genesis is the title sponsor of the 2022 tournament.

Q: How many PGA TOUR professionals are in the field?

A: 120 players compete in the tournament.

Q: What are the benefits of volunteering?

A: Volunteer perks for The Genesis Invitational volunteers:

- Nike official championship uniform (including golf polo, outerwear piece, hat or visor)
- Complimentary meals on the days that you work as a volunteer
- Complimentary volunteer parking
- Additional good-any-one-day grounds ticket(s)

Q: Will there be a new volunteer uniform for 2022?

A: Yes, the 2022 volunteer uniform will be NEW. Everyone will be required to purchase a new volunteer uniform for the 2022 tournament. Additional uniforms will be for sale Thurs.-Sun. during the 2022 Genesis Invitational (sizes limited).

NOTE – Styles may run small. It is recommended that you order one size larger than usual.

Q: Do I need to purchase a volunteer uniform package for 2022 if I volunteered in 2021 or 2020?

A: Yes, you need to purchase a volunteer uniform package. All volunteer uniforms will be new, so you are required to purchase a new uniform within your package.

Q: Why do I need to pay to volunteer?

A: The Genesis Invitational is organized and managed by TGR Foundation, a non-profit organization that works under PGA TOUR policies. As a part of the PGA TOUR, our volunteers are required to wear a specific uniform, including a tournament-issued golf polo, outerwear and headwear. The cost of the volunteer package covers the cost of the uniform and helps to offset some of the cost of the food and the volunteer enhancements that are provided for hundreds of volunteers. We work very hard to keep this cost as low as possible each year while making it an exceptional experience to all involved.

Q: What do I wear with my uniform?

A: Men can wear any appropriate black pants or shorts. Ladies can wear any golf course appropriate black capris, pants, or knee length shorts or skorts. Please no denim or cargo shorts.

Q: When and where is uniform distribution?

A: Location: TBD

Days and Times:

- Saturday, February 5 – Time TBD
- Sunday, February 6 – Time TBD
- Saturday, February 12 – Time TBD

*Brought back by popular demand – uniform distribution will be a drive-thru. Volunteers will be required to sign up for time slots prior to distribution and must pick up their uniforms at their selected time.

Q: If I can't pick up my uniform on those days where can I get it?

A: You may send a representative in your place to pick up your uniform. Representatives will need to book a timeslot to pick up both their uniform package and another time slot to pick up your uniform package (please



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note the time can be the same for each slot). Please email genesisvolunteer@tgrfoundation.org if you are not able to pick up your uniform.

Q: When and where can I purchase additional volunteer merchandise?

A: Extra volunteer merchandise will be on sale Thurs.-Sun. of tournament week.

Q: Can I be on the same committee in 2022 as I've been on in the past?

A: Committees are filled on a first come, first serve basis but we always try to give volunteers their first preference when available.

Q: I don't see the committee I usually volunteer for on the committee list, where is it?

A: Carefully review the volunteer committee descriptions, the PGA TOUR is making a concentrated effort to streamline the volunteer committee structure across all PGA TOUR tournaments and have reinvented a handful of committee titles. If you still do not see the committee you desire, it may be full and you can sign up for the waitlist.

Q: When will I receive my committee assignment?

A: You can expect to receive your committee assignment within one month of registering.

Q: Does my committee require training?

A: All volunteers will be provided training documents prior to the event. Most committees will hold an optional, but highly recommended virtual training session for new and returning volunteers. Most competition support committees including Walking Scorers, Location Based Operators and Ball Spotters have mandatory training sessions. The specific dates and locations for all committees will be announced at a later date.

Q: Where is volunteer parking?

A: Volunteer parking location(s) will be announced at a later date.

Q: Do we have to pay for parking?

A: Volunteer parking is complimentary with a valid 2022 volunteer credential.

Q: Will I be able to watch the tournament while I am not volunteering?

A: Yes, volunteers will be able to watch the tournament before or after their shift. Volunteers will also have complimentary access to the tournament with their credential on days they do not have a shift.

Q: I sent in an application to be a volunteer, but now I can't work due to an emergency, etc. Can I get a refund?

A: Yes, we will provide refunds through December 31, 2021. Volunteer refunds will not be provided if you receive your 2022 volunteer uniform package. Please contact the tournament office at 800-752-6736 or genesisvolunteer@tgrfoundation.org to request a refund.