



GENESIS
INVITATIONAL

VOLUNTEER COMMITTEE DESCRIPTIONS

****We appreciate your interest in serving as a volunteer for the 2021 Genesis Invitational. We are committed to executing a safe and enjoyable tournament for all who are a part of it. The committee descriptions below represent our anticipated needs for this year's tournament; however, the landscape continues to evolve. We ask for your flexibility and understanding if/when details surrounding our volunteer program adapt to the evolving landscape. Thanks for your loyal patronage to The Genesis Invitational.****

We invite you to take a close look at all of our committee descriptions, particularly this year's featured committee: ShotLink!

ShotLink –

Laser Operator ShotLink Volunteer

The Laser Operator role is responsible for using a laser rangefinder to track the landing position of shots on and around the fairway. This important function of the ShotLink scoring system enables real-time distance data and statistics to be delivered to scoreboards, TV broadcast, internet and mobile device applications. It requires a basic knowledge of the game of golf, as well as a commitment to timeliness, accuracy, and attention to detail. Laser operators are stationed on a fairway and should be physically able to stand at their laser position for the duration of their shifts in potentially varied weather conditions. Laser operators should be comfortable with technology and focused on capturing data in a timely but accurate manner.

Tablet Operator ShotLink Volunteer

The Tablet Operator role is responsible for using a handheld tablet device to plot the landing position of shots around the green and to validate the accuracy of shots recorded by the ShotLink+ camera system on the green. This important function of the ShotLink scoring system enables real-time distance data and statistics to be delivered to scoreboards, TV broadcast, internet and mobile device applications. It requires a basic knowledge of the game of golf, as well as a commitment to timeliness, accuracy, and attention to detail. Tablet operators are expected to be mobile and walk around the green as necessary to gain accurate insight into ball locations. Tablet operators should be physically fit, capable of standing/walking for the duration of their shifts in a variety of weather conditions.

Spotter ShotLink Volunteer

The Spotter role will assist fairway operators with locating ball positions and identifying situations where a shot may be obstructed.

Laser/Tablet Operators and Spotters are required to complete approximately one hour of online training, an in-person or virtual training session the weekend prior to the tournament, on-course training on Wednesday of tournament week and should be available to work at least three tournament days.



GENESIS INVITATIONAL

Caddie Services – Manages professional caddie registration. Maintains the professional caddie lounge area and acts as a concierge for the caddies. Distributes and collects PPE, towels and professional caddie bibs for pro-am and competition days. On pro-am days, supports amateur caddie check-in with Caddiemaster. Assists with nightly caddie bib cleaning. **Committee members will be required to undergo COVID-19 testing onsite.**

Carts – Manages the daily distribution and sanitation of golf carts. Distributes golf carts to tournament staff, Committee Chairs, Vice Chairs and vendors through an organized sign in/sign out sheet. Assists with cart numbering and sign name plates. Ensures carts and cart keys are returned, charged and cleaned daily.

Marshals – Marshals are assigned to a specific hole (1-18) or area (driving range & putting green) outside the ropes where they are responsible for assisting with player movement, maintaining crowd control, monitoring cart movement on cart paths and assisting with the evacuation of players during inclement weather delays or whenever deemed necessary. Marshals assigned to the Driving Range are responsible for distributing and cleaning range balls and changing practice bay name plates. Marshals assigned to the Putting Green are responsible for managing the player crossings to/from the stairs, first tee, scoring, and clubhouse locations and crowd control as it relates to the first tee. Marshals are asked to attend a training session prior to tournament week. **Shifts are one full day and volunteer must work a minimum of four days.** Starting times may vary due to assignment.

Media Services – Assist tournament staff and PGA TOUR media officials with various duties as assigned including registration, distribution and media center support. Committee will also help in the coordination and transportation of PGA TOUR Radio broadcasters during competition rounds.

Player Services – Maintains the player registration, player dining, and player locker room areas. Acts as a concierge for the players throughout the week. Will manage clearance (wrist banding) of negative COVID tested players and personnel. **Committee members will be required to undergo COVID-19 testing onsite.**

ShotLink - Walking Scorer – The Walking Scorer role is a prestigious and critical ShotLink volunteer position that requires mental and physical stamina, attention to detail, and a thorough understanding of the game of golf. The Walking Scorer accompanies a group of up to 3 players in order to keep their scores, track specific statistics, and provide real-time data capture that informs all aspects of the ShotLink system. Walking scorers should have the physical ability to easily keep pace with their group across all 18 holes without a break and in varying weather conditions. For reference, walking 18 holes will vary from 5-6 miles or roughly 10,000 steps. Walking Scorers should be comfortable using a handheld digital device to record each shot, as well as the voice radio with a headset that allows for constant communication with the PGA TOUR ShotLink staff. Walking Scorers should have an excellent knowledge of golf. **Walking Scorer volunteers are required to complete a 1-hour online training course, a 1-hour in-person or virtual training that occurs prior to tournament week and should be available for the Wednesday pro-am and at least three additional tournament days.**

Special Events – Greets and registers clients and VIPs during the Monday and Wednesday Pro-Ams. Volunteers will support the gifting process, assist with bag drop/ bag tags, and distribution of pro-am photos as needed. Thursday-Sunday, volunteers will assist the Honorary Observer program with participant check-ins and distribution of photos. Other duties may be assigned throughout the week.



GENESIS INVITATIONAL

Supply Distribution – Distributes and replenishes water and sodas to Volunteer HQ, Tournament HQ, media center, and rules office to name a few. Supports warehouse secondarily as needed.

Volunteer Services & Safety – Assists with inventory, assembly and distribution of volunteer uniform packages prior to tournament week. Welcomes volunteers, answers questions, and maintains Volunteer HQ. Assists with volunteer safety by monitoring inventory and distribution of PPE & sanitizing supplies, social distancing and contribute to the cleanliness of Volunteer HQ.

Warehouse – Receives and inventories daily packages and shipment arrivals for tournament constituents. Must be willing and able to perform moderate lifting, including but not limited to cases of beverages and boxes containing sponsor items, vendor and volunteer items.

Waitlist – Don't see your favorite committee listed? Unsure if you are able/ willing to participate in the tournament this year? Sign up for our waitlist! We will let you know if any other volunteer committees open up as we get closer to the event.

Waitlist - Admissions (Ticket Scanners) – Serves as front line customer service representatives for all spectators. Ticket scanners welcome spectators to The Genesis Invitational and scan all tickets at admission gates. In addition, ticket scanners are asked to provide high level customer service to all tournament spectators and help troubleshoot ticket issues that arise. If needed, volunteers may be asked to contribute to other box office operations. **This committee is currently only accepting volunteers on a waitlist. You will be notified if/when this committee has positions available.**

Waitlist - Corporate Hospitality – Greets and welcomes corporate hospitality guests. Assists with wrist banding and scanning each guest upon arrival to the hospitality venues. Monitors the entrances to the private hospitality areas, ensures that only properly credentialed clients enter the private areas, and directs clients to the proper hospitality areas. Throughout the day, provides information and assistance to hospitality clients if asked, and communicates hospitality needs to the Committee Chair and the tournament staff. **This committee is currently only accepting volunteers on a waitlist. You will be notified if/when this committee has positions available.**

Waitlist - Standard Bearer – Carries and updates the scoring standard sign for each PGA TOUR professional group. In depth knowledge of golf scoring is preferred. Must be able to carry a standard sign (approximately 15 lbs. with a shoulder strap) and be able to walk all 18 holes (approximately 5-6 miles). **This committee is currently only accepting volunteers on a waitlist. You will be notified if/when this committee has positions available.**

Waitlist – Transportation – Works in conjunction with Genesis and Innocean staff to distribute courtesy car vehicles to PGA TOUR professionals. Also assists with the retrieval of vehicles from PGA TOUR professionals post-cut/tournament. Supports in the vehicle tracking process. Must be 21 years of age and provide a U.S. issued valid driver's license. **You will also have to undergo a mandatory background check prior to volunteering. This committee is currently only accepting volunteers on a waitlist. You will be notified if/when this committee has positions available.**